Instructors:

Corrie Searles, MPT, is the Leadership Development Educator at the Rural Wisconsin Health Cooperative. With her 20+ years of experience in leadership both in and out of healthcare, her past roles have included leadership for therapy teams in hospitals, long term care, outpatient, and home health, as well as Cardiac Rehab, Occupational Health, Fitness Centers, and Stress Testing. Corrie has extensive experience in continuous improvement methodology and a passion for leadership development training. She has a Master's in Physical Therapy, a Certificate in Organizational Leadership, and a Certificate in Customer Service & Leadership training with Achieve Global. She is certified to teach Crucial Conversations through Vital Smarts in addition to being a certified coach for Shift Positive 360.
csearles@rwhc.com, 608-643-1057

Erin Smital, *RN, is the Nursing Professional Development Educator, Nurse Residency Coordinator and Lean Residency Coordinator* at the Rural Wisconsin Health Cooperative. Along with being an RN, Erin brings forward years of experience in various leadership roles in and out of healthcare. In addition to developing and presenting numerous leadership and nursing focused workshops, she also provides training in de-escalation as a Certified Non-Violent Crisis Intervention Instructor.
esmital@rwhc.com, 608-643-1066

Target Audience:

Any healthcare-related worker

Program Description:

Lean Process Improvement can't be (nor should it be) taught in a day. BUT!...fundamental concepts can be explored. Exposure to Lean philosophy and foundational tools can open doors for both formal and informal leaders across healthcare to begin the work of chiseling away the waste in processes and carve the way for smoother, more efficient, and less frustrating process efforts. With today's staffing shortages, we can't afford to not work smarter or allow our strengths, talents, and energy not to be used in the wisest way.

Come peel back the cover on Lean and begin your journey towards process excellence in this highly engaging and interactive workshop. Have fun (yes, fun!) learning vital skills in process improvement!

Participants will learn to:

1. Acknowledge your potential impact on departmental or organizational success and improvement, regardless of your role or title
2. Describe the concept of "Lean Culture"
3. Experience fundamental Lean concepts and tools
4. Understand how to guide and survive change transitions that accompany process improvement work

Consider taking this workshop if the following are mostly true for you:

- You've heard about Lean but you know it's more than just a term they slap on the ground beef at the grocery store
- You want to be a waste warrior – eradicating all the unnecessary, redundant, aggravating efforts in your processes at work
- You're curious if RWHC's Lean Residency program might be worthwhile. You'd like a taste of Lean before dedicating yourself to the full program.
- You are in a formal or informal leadership role in your department and are committed to continually improving the way work is done
- You've heard others talk about Lean but you don't know much about it. You want in on their juicy secret.

Visit the RWHC Leadership Series web page to view all our class offerings.

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